

“Going green” with the Sharps Mail-Back Program

Along with Amgen’s commitment to serving patients and supporting them in their fight against serious illnesses, Amgen is also committed to the protection and sustainability of the environment wherever possible. To that end, Amgen has developed a Sharps Mail-Back Program that provides an environmentally sound solution for sharps and sharps containers. We listened to patients and healthcare providers who asked for a safe, easy, and green way to dispose of home-generated medical waste associated with Neulasta® (pegfilgrastim) and we responded with a nation-wide program that fills an important need for patients and their communities.

What is the Neulasta® Sharps Mail-Back Program?

- A safe and environmentally friendly way* to dispose of used Neulasta® injection materials
- Provided at no cost to the patient by Amgen, the maker of Neulasta®.

* A patented process is used to convert home-generated sharps and containers into pellets that can be safely re-used as fuel for the generation of power and as roadbed and building materials.

How is Amgen ensuring that patients are aware of the new program?

Health care providers have **enrollment cards** for the Sharps Mail-Back Program that they can provide to current Neulasta® patients.

Information about the Sharps Mail-Back Program is also available on the Neulasta® website and by calling 1-844-MYNEULASTA (1-844-696-3852), where specialists are trained to discuss the program with patients.

How do patients enroll in the new program initially?

To enroll in the Sharps Mail-Back Program patients can:

- **Visit** the Neulasta® website at <https://neulasta.com/support/disposal-program/>
- **Call** 1-844-MYNEULASTA (1-844-696-3852)
- **Mail** business reply card provided by your doctor

How does the program work?

- Within 7-10 days after enrolling, patients receive a 1 gallon sharps container along with a postage-paid shipping container
- When the container is almost full, patients can re-order a new container by phone or by returning the business reply card included in the original shipment
- Patients will also receive a reminder e-mail that provides an opportunity to initiate a re-order electronically
- Once the new container arrives, patients place the previously filled container in the postage-paid shipping container and place it in the mailbox for return. (This way, the patient always has access to a sharps disposal container and does not experience a “gap” in service.)
- Sharps Compliance Inc. safely processes and recycles the used injectable materials upon receipt



What additional information is available for patients?

For all patients, whether or not they choose to participate in the Sharps Mail-Back Program, information regarding safe collection of syringes, needles or devices is provided in the Instructions for Use, which is included in each Neulasta® package, and is located on the Neulasta.com website.

In addition, patients who choose not to enroll in the Sharps Mail-Back Program can call 1-844-MYNEULASTA (1-844-696-3852) for county specific guidance regarding acceptable disposal solutions for sharps disposal containers. This information is updated on a regular basis.

What is Amgen’s commitment to continued patient support in this area?

When calling 1-844-MYNEULASTA (1-844-696-3852), patients are encouraged to provide feedback or suggestions related to Amgen’s patient support services, including the Sharps Mail-Back Program.

For information about the indication and full safety information for Neulasta[®], please go to <https://www.neulasta.com/learn-about-neulasta/side-effects/>.



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